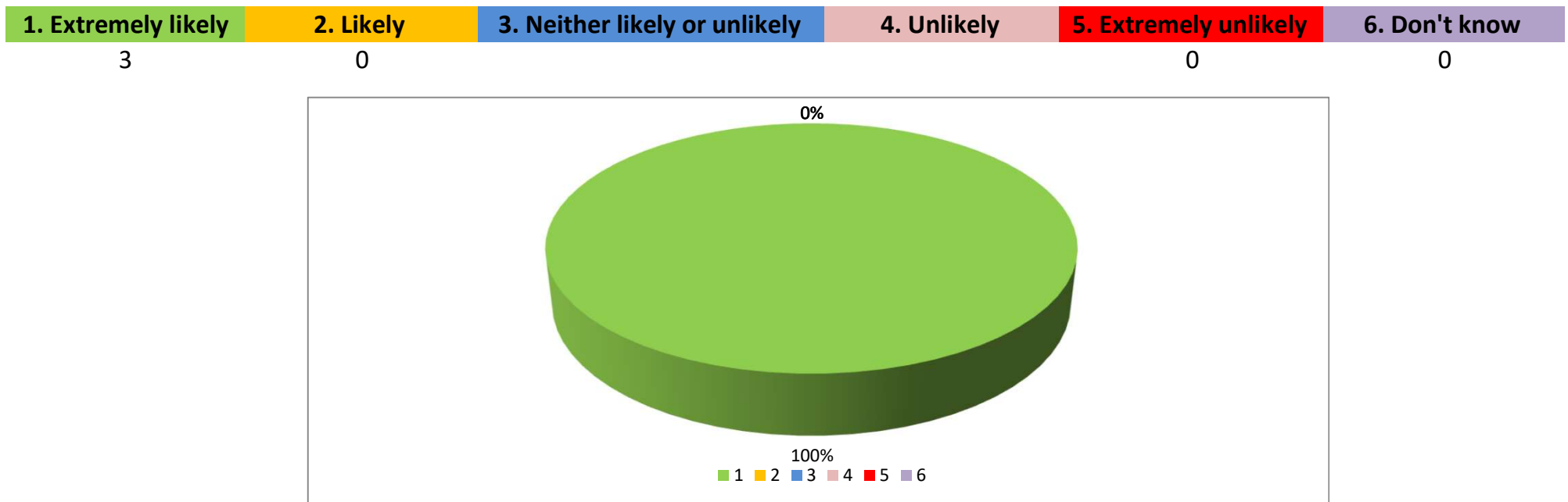


Friends & Family Test Data July 2017



The NHS Friends and Family test is a way of gathering patient feedback, so that the practice can continually review our services. During July, a total of 3 paper surveys were returned from our patients and on the whole we are very happy with the results. 100% of patients surveyed said that they would be likely or extremely likely to recommend us to their friends and family. 0% said that they were neither likely or unlikely or didn't know. Only 0% were either unlikely or extremely unlikely to recommend us.

Patient Comments

The nursing staff at the practice are fantastic

My GP's understanding of mental health is exceptional and recently prevented an admission to hospital. Assessments are holistic including carer assessments. Admin support are friendly & efficient: have always responded promptly to individual requests