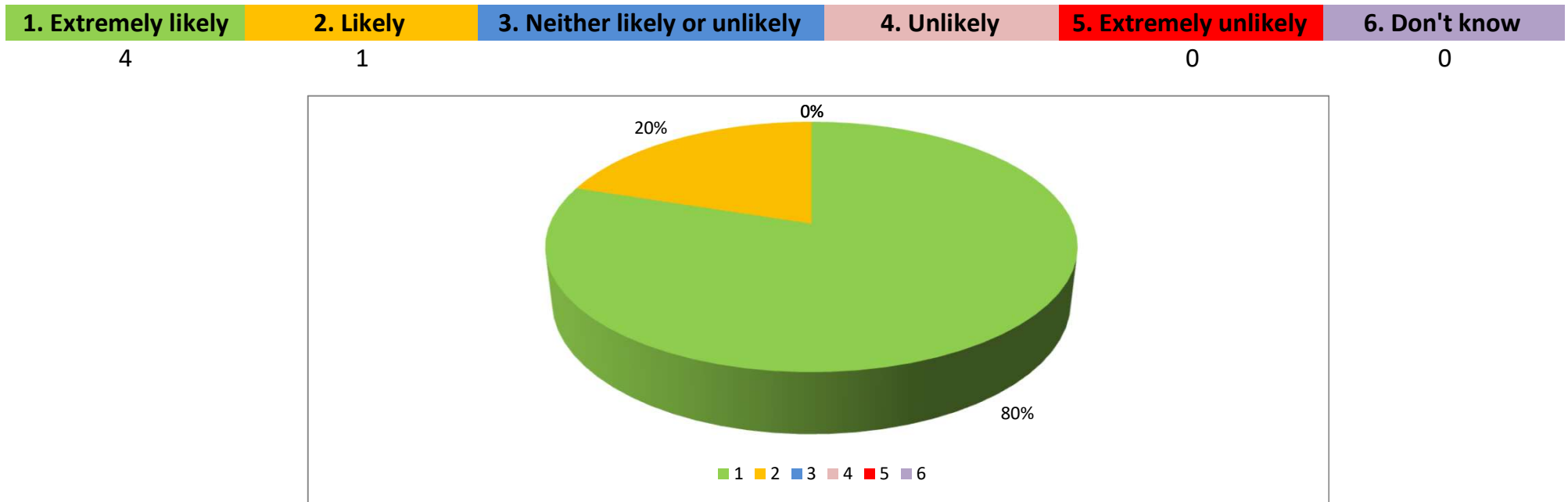


## Friends & Family Test Data April 2017



The NHS Friends and Family test is a way of gathering patient feedback, so that the practice can continually review our services. During April, a total of 5 paper surveys were returned from our patients and on the whole we are very happy with the results. 100% of patients surveyed said that they would be likely or extremely likely to recommend us to their friends and family. 0% said that they were neither likely or unlikely or didn't know. Only 0% were either unlikely or extremely unlikely to recommend us.

### Patient Comments

Great staff plenty of parking

Such a happy bunch of people who will go the extra mile

Sometimes hard to get through on the phone at 8am

I can usually get an appointment if I need to be seen urgently